

RESUME
OF
René Elysée

Name: René Elysée
Phone: (02) 9613 0365
Mobile: 0425 270 199
Date of Birth: 22nd April 1986

BRIEF SUMMARY

I am currently employed as a bench/service technician at Ness Security Products, and I am looking to become an installation technician in the home automation industry and am willing to start at the bottom to gain the necessary experience. I have excellent programming and technical skills (repair and maintenance of Ness Security systems and accessories, fault finding, technical support to technicians and end users alike). I am a faster learner and able to adapt to work on anything, with current experience with alarm systems (inc. Ness M1, cctv, access control, resi-linx video and audio distribution) I possess excellent problem solving and interpersonal skills. I am hard working, and committed to excellence with a Cert III in Telecommunications and Electronics Trade, an Open Registration License with endorsements in Structured Cabling, Coaxial Cabling and Optical Fibre. I hold a Security License: Class 2BCEF and have completed a TCP/IP Course and Smart wiring Designers course (due for completion in late January 2010).

EDUCATION

Nov 2008 - Present: **Australian Sales Master's**

- Certificate IV in Management
- Certificate IV in Business Sales
- Certificate IV in Customer Contact

Dec 2009: **Milcom Registered Training Office**

Certificate III Telecommunications

- Terminate/splice structured cabling and certify installation.
- Place, secure and terminate optical fibre cable.
- Place, secure and terminate coaxial cable.
- Perform an accurate cable system test.
- Install, maintain and modify customer premises communications cabling: ACA Open Rule

Completed courses in:

- **Structured Cabling**
- **Coaxial cabling**
- **Optical Fibre**
- **TCP/IP**
- **Smart Wired Designers Course** (due for completion in late January 2010).

Dec 2008: **Northern Sydney Institute of TAFE**

- **Certificate III Electronics Trade**

Dec 2003: **Arthur Phillip H.S**

- Year 12 High School Certificate

PREVIOUS EMPLOYMENT

Feb 2006 - Present: Ness Corporation (Ness Security Products PTY.LTD)

Position: **Service Technician**

Duties:

- Repair and maintenance of all Ness products
- Fault finding
- Extensive product testing of Ness Products
- Product Support on all Ness alarm panels and accessories, Access Control, CCTV, DVR Systems and Home Automation Panels.
- Providing technical support to technicians in installation, wiring, and programming of Ness Systems and integration with other panels
- Technical support to monitored and normal, end users.
- Data entry- Ness monitoring

2004-2005: Woolworths Ltd BIG W

Position: **Service Associate**

Duties:

- Customer Service
- Checkout
- Maintenance of stock displays
- Stock fill
- Housekeeping in
 - Home Entertainment
 - Automotive,
 - Home, Photo lab, Sporting, Outdoor Furniture and Nursery.

Computer Proficiencies

Microsoft Office

Internet Explorer, Mozilla

Act Database

Sims Web (Control Room Software)

Licenses

- Open Registration License; Endorsements in Structured Cabling, Coaxial Cabling, Optical Fibre.
- Security Industry License
- Class C Full Driver's License.

Languages

English, Creole and French

References

- Rick Fensom, Service/Monitoring Manager, Ness Security Products
Phone Number: (02) 88 259 206
Mobile: 0419 437 794
- Jacques Capdor, Service Supervisor, Ness Security Products
Phone Number: (02) 88 259 220
Mobile: 0488 100 371